

## CASE STUDY: PHARMACEUTICAL INDUSTRY

### **CLIENT PROFILE:**

This client is a global pharmaceutical company, and today is the world's largest manufacturer and distributor of psychiatric medications.

### **NEEDS ANALYSIS:**

The Food and Drug Administration heavily regulates training records for employees and contractors of the client. The client needed to prove to the FDA that each employee was capable of performing his or her respective duties based on prior training.

### **BCforward's SOLUTION:**

The client was in need of an interface designed to transport training data from SAP to an external FDA compliant Training system. BCforward was able to provide a number of design ideas that dramatically enhanced the initial scope and functionality of the interface solution.

### **CLIENT IMPACT:**

BCforward delivered an interface solution that met and exceeded client expectations by providing functionality with enhanced flexibility, which proved invaluable when tracking problems with training records.