

CASE STUDY: EDUCATION SECTOR

CLIENT PROFILE:

This client is a technology provider which develops and licenses software applications and related services to over 2,200 education institutions in more than 60 countries. These institutions use the software to manage e-learning, transaction processing and e-commerce, and online communities.

NEEDS ANALYSIS:

This client required assistance in designing and assisting in the implementation of a SharePoint infrastructure for use as a corporate Intranet portal. A SharePoint infrastructure will provide collaboration, version control, search, and workflow capabilities.

BCforward's Solution:

Based on the needs of the various departments, we designed department and workgroup home pages, site structures, and special pages. We created branded master pages, and also created a novel project management workspace structure that enabled the accumulation of project data on a separate dashboard using site metadata and project status. We also provided orientation and training for the SharePoint tools.

CLIENT IMPACT:

Following implementation, the SharePoint site is in active production and is extensively used throughout the company, leading to increased collaboration and productivity. The incorporation of blogs and wiki sites – among other functionality – has been well received and become very popular.